

## **Industrial Laminates Norplex, Inc.**

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## INDUSTRIAL LAMINATES NORPLEX, INC. SUPPLEMENTAL TERMS AND CONDITIONS OF SALE OF GS GRADES

These SUPPLEMENTAL TERMS AND CONDITIONS OF SALE ("SUPPLEMENTAL TERMS") are in addition to Norplex-Micarta's STANDARD TERMS AND CONDITIONS OF SALE, a copy of which may be found at <a href="https://www.norplex-micarta.com/wp-content/uploads/2017/07/Norplex\_TERMS\_AND\_CONDITIONS\_of\_Sale.pdf">https://www.norplex-micarta.com/wp-content/uploads/2017/07/Norplex\_TERMS\_AND\_CONDITIONS\_of\_Sale.pdf</a>

These SUPPLEMENTAL TERMS apply to all products sold by Norplex-Micarta, from any location, that have a grade designation that begins with the letter GS ("PRODUCT"). Unless otherwise expressly agreed by Norplex-Micarta in writing, all PRODUCT will be sold according to the following:

- 1. **Product Origin and Certification.** PRODUCT is import material, certified via manufacturers documentation to any standard under which it is sold. Norplex-Micarta, at its sole discretion, may substitute domestic or alternate source material in order to fill order requirements. Norplex-Micarta will have no obligation to notify customers of a change in material source. Substitution of PRODUCT does not wave any of these SUPPLEMENTAL TERMS.
- 2. **Product Testing.** PRODUCT will not be tested lot by lot; therefore, neither section 4.5 of MIL-I-24768 nor section 13 of ASTM D709 will apply.
- 3. **Tolerances.** PRODUCT will be sold to NEMA tolerances based on US Customary System Units (feet, inches). Any metric dimensions or tolerances are for reference only.
- 4. **Cut and Sanded Tolerances.** Unless stated to the contrary on the Norplex-Micarta Sales Order Acknowledgement, panels cut from PRODUCT to perfect yield (1/2 of sheet, 1/3 of sheet, ½ of sheet, etc.) from the a full size sheet (normally 3' x 4' or 4' x8') will have tolerances of up to +/-1" in total full size sheet width and length, panels cut from PRODUCT in less than perfect yield will be supplied to a 1/16" (0.062 inch) cut tolerance and will be yielded from full size sheets using 0.25" saw kerfs. Sanded PRODUCT will have thickness tolerances of +/-0.005".
- 5. **Quality Claims.** PRODUCT is expressly sold to the stated industrial standard on the Sales Order Acknowledgement. Claims for quality defects will be accepted only when shown that the material fails to meet the referenced standard requirements or tolerances listed above.
- 6. **Restocking Fees.** PRODUCT that customer wishes to return may only be done so with advanced authorization by Norplex-Micarta via an RMA number. PRODUCT will be returned to the designated Norplex-Micarta location freight prepaid by customer. Customer will receive a credit towards future purchases for returned PRODUCT that is net of the greater of \$250 or 20% of the purchase price of the PRODUCT.