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**FOR IMMEDIATE RELEASE**

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## **Norplex-Micarta Appoints Customer Service Representative**

POSTVILLE, IA – Norplex-Micarta, the leading manufacturer of high performance thermoset composites, is pleased to announce the promotion of Tony Mueller to the position of Customer Service Representative at the company's Postville, IA headquarters. Mr. Mueller has succeeded Jerry Regan who was promoted to the marketing department. Mr. Mueller is now responsible for all phases of customer order management.



In his position as a Customer Service Representative, Mr. Mueller will handle order entry and review, customer inquiries, price quotes, order expediting, and information exchanges with customers, field sales personnel, and the plant staff.

Mr. Mueller has been with Norplex-Micarta for 8 years. Prior to his promotion to the Customer Service Department Mr. Mueller worked in the Press Department where he assisted in the sheet manufacturing process as a press operator. His thorough understanding of Norplex-Micarta's operations and his commitment to customer satisfaction will greatly assist Mr. Mueller in his new position.

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### **About Norplex-Micarta**

Norplex-Micarta is the leading manufacturer of high performance thermoset composites. Norplex-Micarta's vast product line serves power generation, alternate energy, ballistic protection, construction, electrical devices, electronics, heavy industrial, military/aerospace, oil & gas, and transportation markets throughout Europe, Asia/Pacific, and The Americas. Norplex-Micarta is located at 665 Lybrand Street, Postville, IA 52162; Tel: 563-864-7321; Fax: 563-864-4231; E-mail: [info@norplex-micarta.com](mailto:info@norplex-micarta.com); Web: [www.norplex-micarta.com](http://www.norplex-micarta.com).

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